

Rutherford County, Tennessee

RULES AND REGULATIONS

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Mission Statement

#1 THROUGH EXCELLENCE AND INNOVATION

To provide safe drinking water for all residential, industrial, and governmental agencies, meeting all federal and state standards at the lowest possible cost with high quality, efficiency, and integrity.

The following are the Core Values we expect of ourselves and of our team members at Consolidated Utility District.

Teamwork

A willingness to work together to achieve a common goal

Honesty/Ethics

Act in accordance with universal standards of right and wrong

Ownership

Initiative and accountability for the quality and timeliness of an outcome

Self-motivation

Drive to keep moving ahead and realizing goals

Loyalty

Commitment to CUD's success

Respect

Consideration for self and of others' privacy, physical space, and belongings; and respect for different viewpoints, philosophies, physical ability, beliefs, and personality

Reliability

The extent to which an individual may be counted on to do what is expected

Quality

The value of work delivered by an individual, team, or organization; this can include the quality of task completion, interactions, and deliverables

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CONSOLIDATED UTILITY DISTRICT OF RUTHERFORD COUNTY, TENNESSEE RULES AND REGULATIONS

Revised May 2021

GENERAL INFORMATION

Water and wastewater service will be furnished subject to the Rules and Regulations of the Tennessee Department of Environment and Conservation (TDEC) and the Board of Commissioners of the Consolidated Utility District of Rutherford County, Tennessee (the District) which Rules and Regulations, as well as Rules and Regulations hereafter amended, modified, or promulgated, are made part of every application, contract, and agreement entered into between the property owner or customer and the District.

DEFINITIONS

A. Customer: The word "customer" will be used in these Rules and Regulations to designate a person, firm or corporation contracting with the District for the furnishing of water to property.

- B. Property: The word "property" shall mean, except where otherwise specified:
- 1) A building under one roof and ownership and occupied by one business or as one residence. This includes mobile homes in trailer courts as defined in paragraph D below.
- 2) One or more buildings on a single tract of land, all under one ownership and occupied by one family or business.
 - 3) One side of a double house having a solid vertical partition wall.
- 4) A private line owned and maintained by a customer for their individual use.
- C. Townhome: A townhome usually consists of a residence with multiple floors and an outside access door with a continuous roof and foundation, and a single wall



dividing adjacent townhomes. A townhome also typically refers to an individually owned dwelling, with no other unit beneath or above.

D. Trailer Court: A trailer court consists of three or more trailers where the parking spaces are owned by the trailer court owner.

E. Apartment House: An apartment house is a building housing three or more families or three or more households.

F. Quadraplex: A quadraplex is a building housing four or more families or four or more households.

G. Master Meter: One meter serving potable water for fire and irrigation, one meter serving multiple residences, or both.

H. Tap Fee: The phrase "Tap Fee" will be used in these rules and regulations to designate the tap on the main, together with a portion of the line extending from the tap to the meter; in those installations where the meter is set at or near the property line on the street, highway or right of way on which the main is located, only the portion of the line extending from the tap to and including the meter shall be included as part of the Tap Fee.

APPLYING FOR WATER SERVICE OR PURCHASING A TAP

Any applicant for water must file a written or online application requesting water service and pay a Tap Fee. If the service is not available for any reason, the Tap Fee will be refunded, and if the service is available, the applicant will be notified, and they shall pay the required Tap Fee prior to the installation of a meter.

- 5) All water lines shall be of sufficient size to be compatible with the services needed, in the opinion of the District, for the furnishing of ample water to said customers.
- 6) The meter and cutoff valves shall always be owned by the District.

IDENTITY THEFT PREVENTION

Effective November 1, 2008, Consolidated Utility District's Board of Commissioners adopted a Red Flag Rules Program mandated by the Federal Trade Commission. The Utility maintains accounts for its customers to pay for utility service where bills are sent, and payments are due monthly. These accounts are covered accounts under the Red Flag Rules adopted by the Federal Trade Commission (FTC) in 16 C.F.R. § 681.2.

The Utility adopts this Identity Theft
Prevention Program to comply with 16 C.F.R.
§ 681.2, which is designed to detect, prevent,
and mitigate identity theft in connection with
these customer accounts.

MINIMUM BILL

The District will have a minimum charge per month per customer for water service regardless of the amount of water used.



MONTHLY BILLING

Customers are billed monthly. Payments received after the close of business on the due date will incur a ten percent (10%) late fee. Failure to receive notification does not release the customer from payment obligation.

TERMINATION OF SERVICE

Services for delinquent accounts will be terminated, and a disconnect fee will be applied to the account. The past due balance and any applicable fees must be paid before the service will be restored. Any customer requesting service connections after 4:00 p.m. will incur an overtime fee. Failure to receive notification/reminder of an outstanding balance does not release the customer from service termination and/or applicable fees.

By reason of possibility of catastrophic conditions, CUD does not quarantee service 24 hours per day.

UNAUTHORIZED CONNECTIONS

Unauthorized use of CUD water on a terminated service will be subject to fees and prosecution under Tennessee Codes Annotated 39-14-408. If a customer receives unauthorized water on disconnected services, CUD shall be authorized to disconnect service at the mainline or at any other location necessary to stop the use of unauthorized water, at the expense of the responsible customer. In addition, the customer will be assessed tampering fees, as set by CUD's Board of Commissioners, and may possibly face prosecution as outlined above.

- 7) Automated Meter Reading System
- Consolidated Utility District has installed an automated meter reading (AMR) system. The system uses wireless radio transmitters to read water meters then transfer the data into our billing system. AMR reduces the need for meter readers to manually gather meter readings each month. Many utilities are using AMR as a way to improve customer service, promote employee safety, and control meter reading costs. Other benefits include:
- Minimized need to access customer property
- Improved billing accuracy
- Improved ability to identify leaks and notify customers concerning leaks
- Reduced operational costs
- 8) Interruption/Denial of Service

The District shall have the right to refuse water service resulting from any causes whatsoever beyond the control of the District.

The District shall not be liable for failure to furnish water for any cause or causes beyond its control or for the breach of contract in the event of interruptions in service, or otherwise unsatisfactory service, whether caused by negligence, or for any loss, injury or damage to persons or property resulting from interruptions in service, whether or not caused by negligence.

9) Customer Responsibility

The customer shall be responsible for and bear the expense of installing and maintaining the service line from the meter to the house or point of use. Service line materials and installation shall conform to applicable codes. As to presently installed service lines of existing customers, which do not meet the standards, no leak adjustment allowances will be authorized or paid after the first leak adjustment for the customer's service line unless and until the customer's service line meets the standards established by the District. The customer shall be liable for any damage incurred to the District's property resulting from the customers negligence.

10) CUD Responsibility

The District shall be responsible for inspecting and maintaining all meters and all service lines from the main water line to the meter.

11) Meter Location

When it is necessary, the customer will provide a suitable place for the location of a meter upon customer's property and will give an easement to the District for any property of the District located upon the customer's land at no cost.

12) Line Extensions

In the event the District shall see fit to extend any main line of its water works, the District shall, upon considering all circumstances, determine whether a customer shall bear the expense of this extension.

13) Line Extension Limitations

The District shall always have the right to place discretionary limitations on the extension or extensions of any water main within the District. All extensions shall be made only after the District is in accordance with plans and specifications for the installation of the lines which will be prepared for and at the direction of the District.

14) Line Extension Contracts

The extension of the system of water distribution lines, if any, will be accomplished by the District through contracts entered into with the individuals desiring the extension and with the contractors for the

installation of the lines. These contracts shall provide that the persons desiring extensions will pay all costs relative to construction, including engineering and attorney's fees and inspection costs. The District shall own, control, and maintain the lines.

15) Discontinuing/Moving Service In the event a customer moves from a metered location at which water is provided, the customer shall, if at all possible, give the District a notice of intention to move. The customer



shall be responsible for payment of water consumed up to the date service is terminated. In the event a customer desires to move to a new location within the District, the customer will pay a transfer fee and any applicable tapping fee.

16) Beginning of Service

All water charges begin when the meter is installed or when service is requested by a new customer for a specific date at an existing account.

17) Restricting Water Use

The District shall have the discretionary power to prorate the amount of water each customer receives. The District shall also have the discretionary right to place any reasonable restrictions on customers' use of water and the District shall have the discretionary power to set a schedule of hours in which water shall be made available for customers use.

The District shall have the right to allocate the amount of water used by each customer in case of an emergency, water shortage, or for any other reason the District may deem proper.

18) Cross-Connections

No customer served by the District shall be permitted to cross-connect the water service supplied by the District to any other water supply. No physical connections shall be made by the customer to any other distribution system or source other than that furnished by the District as outlined in the District's current Cross-Connection Policy. Failure to comply with Cross-Connection Policies as set forth by the District shall subject the customer to charges outlined in the District's Cross-Connection Policy.

19) Backflow Preventers

- (A) All applications other than individually metered single family residences will be required to have a backflow preventer installed on the service line prior to any branches. The type of backflow to be installed will be based on the application. Any service with an irrigation system attached will be required to have a reduced pressure backflow preventer installed.
- (B) All backflow devices shall be tested upon initial installation and annually thereafter. It is the customer's responsibility to have the device tested by a Certified Tester approved by the District.
- 1) Right of Inspection. The District reserves the right to inspect the plumbing installations on the customer's premises upon giving reasonable notice.



Said inspection will be made for the use and benefit of both the customer and the District during reasonable daylight hours.

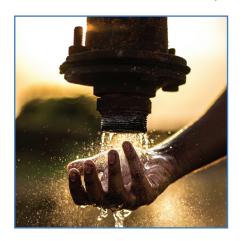
20) Special Provisions

A. Townhomes (TH) - shall typically be individually metered, and the tap fee for each TH unit will be the same as for a single-family residence. However, due to space limitations at each TH unit and the District's determination, several meters may be consolidated into a multi-meter style gang vault versus having one (1) meter box in front of each TH unit. The District may also allow master metering through an established HOA if the owner provides documentation to both the City/

County and the District that each TH unit will be sub-metered and that the water and sewer charges will be equitably distributed per TH unit based on the sub-metering flow data per TH unit.

B. An apartment or trailer court, as defined in Section Two, may be served with one or more meters at the owner's request and/or the District's determination.

C. The tap fee for a trailer court or apartment house will be determined by the District's tap fee and rate schedule.



D. The District will install the service line and the meter to the property line of the trailer court or apartment house (not to the separate trailer spaces or individual apartments) at the District's expense as determined under the provisions of the foregoing paragraph, and the District will determine the size of the service line and the meter. If the tap services three or more customers, the owner will install a backflow device at his expense to meet with the District's approval.



E. A residence (house) cannot be one of the units making up a portion of the trailer court units and apartment units. Each individual resident on a premises where trailer courts or apartment units are developed must have a separate meter, as well as a meter to service the trailers or apartments.

F. Each residential unit must have a separate tap unless in a trailer park or apartment building as specified

in the preceding paragraphs. Water service may be terminated if the District determines that more than one residence is being serviced by only one water tap.

21) Wastewater Service

Wastewater service is provided by one of four methods. Some areas are provided wastewater service by Murfreesboro Water Resources Department, City of Eagleville, or Smyrna Utilities. In these instances, a sewer charge as established by the respective municipality is collected by CUD for the benefit of the municipal sewer department. Decentralized wastewater is a service provided by Consolidated Utility District. The rates for the decentralized wastewater systems are determined by the Board of Commissioners of Consolidated Utility District and will be billed with the water service.

22) Change of Rules and Regulations

The foregoing Rules and Regulations may be amended, modified, enlarged upon, or otherwise changed at any time.

23) Validity of Rules and Regulations

The District has, by proper resolution, adopted the foregoing as Rules and Regulations for the Consolidated Utility District of Rutherford County, Tennessee, which resolution declares that if any section,

paragraph, clause, or provision of these Rules and Regulations shall be held invalid or ineffective for any reason, the remainder of these Rules and Regulations shall remain in full force and effect.

24) Prior Rules

All Rules and Regulations heretofore adopted and used by the District are hereby repealed, and these Rules and



Regulations shall take effect after their passage, the public welfare requiring it.

25) Suggested Service Line Materials

Polyethylene: Polyethylene service tubing SDR9, ASTM D2737 is to be ultrahigh molecular weight polyethylene tubing with a pressure rating of 200 psi working pressure. Polyethylene service tubing must bear the National Sanitation Foundation Testing Laboratories, Inc., seal of approval.

PVC: PVC pipe shall be NSF – approved, Type 1, Grade 1, Type 1120 material conforming to AST D2241 and ASTM-1784. PVC pipe shall be class 200, SDR 21, schedule 40.

Service lines of 2 inches or larger shall be class 200, SDR21 only.

Copper: Copper service tubing shall be Type K or Type L.

Installation Requirements:

The service line from the meter to the house is the responsibility of the customer, and the following recommendations should be followed: The customer service line should be installed deep enough to prevent freezing. In this area, 12 inches to 18 inches is sufficient to prevent freezing.



Care should be given to ensure the service line is not lying directly on rocks and should be enveloped with bedding material that will protect the pipe.

All services that have more than 80 psi at the house are required by plumbing codes to have a pressure regulator installed. The location of

the pressure regulator is at the discretion of the homeowner.

TENNESSEE DEPARTMENT OF PUBLIC HEALTH POLICY GOVERNING CROSS-CONNECTIONS, AUXILIARY INTAKES, BY-PASSES, AND INTER-CONNECTIONS

It is agreed by CONSOLIDATED UTILITY DISTRICT OF RUTHERFORD COUNTY as follows:

Section 1. That the following definitions and terms shall apply in the interpretation and administration of this policy.

Public Water Supply. The water works system furnishing water to Consolidated Utility District for general use and is recognized as the public water supply by the Tennessee Department of Public Health.

Cross-connection. Any physical connection whereby the public water supply is connected with any other supply system, whether public or private, either inside or outside of any building or buildings, in such manner that a flow of water into the public water supply is possible either through the manipulation of valves or because of ineffective check or back pressure valves, or because of any other arrangement.

Auxiliary Intake. Any piping connection or other device where water may be secured from a source other than that normally used.



By-pass. Any system of piping or other arrangement whereby the water may be diverted around any part or portion of a water purification plan.

Inter-connection. Any system of piping or other arrangement where the public water supply is connected directly with a sewer, drain, conduit pool, storage reservoir, or other device which does or may contain sewage or other waste or liquid which would be capable of importing contamination to the public water supply.

Person. Any and all persons, and/or entities, including any individual firm or association and any municipal or private corporation organized or existing under the laws of this or any other state or country.

Section 2. Section 68-221-711 of the Tennessee Code Annotated specifically prohibits certain acts that may adversely affect a public water system. One of the prohibited acts is "the installation, allowing the installation, or maintenance of any cross-connection, auxiliary intake, or bypass, unless the source and quality of water from the auxiliary supply, the method of connection, and the use and operation of such cross-connection, auxiliary intake, or bypass has been approved by the department." Section 68-221-703 defines a cross-connection as follows: "Cross-connection means the physical arrangement whereby a public water supply is connected, directly or indirectly, with any other water supply system, sewer, drain, conduit, pool, storage reservoir, plumbing fixture, or other device which contains or may contain, contaminated water, sewage other waste or liquid of unknown or unsafe quality which may be capable of imparting contamination to the public water supply as a result of backflow." Bypass arrangements, jumper connections, removable sections, swivel, or changeover devices through which, or because of which, backflow could occur are considered to be cross-connections."

The legislation prohibits all of the various hazardous connections or conditions that may allow the backflow of unsafe substances or liquids of unknown quality into potable water supply systems. Section 68-221-702 states "Recognizing that the waters of the state are the property of the state and are held in public trust for the benefit of its citizens, it is declared that the people of the state are beneficiaries of this trust and have a right to both an adequate quantity and quality of drinking water."

Section 3. TENNESSEE DEPARTMENT OF ENVIRONMENT AND CONSERVATION

Under Sections 68-221-701 and 68-221-720 of the Tennessee Code Annotated, the Tennessee Department of Environment and Conservation has the general responsibility to see the water treatment and distribution are designed, installed, operated, and maintained to best protect the quality of water being distributed. The Department provides technical assistance and aids in establishing and supporting effective, ongoing cross-connection control programs.

Section 4. Under Sections 68-221-701 through 68-221-720 of the Tennessee Code Annotated, the water purveyor has primary responsibility to prevent water from unapproved sources, or any other foreign substance, from entering the public water supply system. The water purveyor is prohibited by this law and the regulations authorized therein from installing or maintaining a water service connection to a customer's private water system where cross-connection or backflow hazard exists or will probably exist unless the public water supply system is properly protected against backflow.

Section 5. That it shall be the duty of the Consolidated Utility District to cause inspections to be made of all properties serviced by the public water supply where cross-connections with the public water supply are deemed possible. The frequency of inspections and re-inspections based on the potential health hazards involved shall be established by

the General Manager of the Consolidated Utility District, as approved by the Tennessee Department of Public Health.

Section 6. That the General Manager of Consolidated Utility District or authorized representative shall have the right to enter, at any reasonable time, any property served by a connection in the Consolidated Utility District for the purpose of inspecting the piping system or systems for cross-connections, auxiliary intakes, by-passes, or cross-connections. On request, the owner, lessee, or occupant of any property so served shall furnish to the inspection agency any pertinent information regarding the piping system or systems on such property.

The refusal of such information or refusal of access, when requested, shall be deemed evidence of the presence of cross-connections.

Section 7. The water purveyor should deny water service to any premises where cross-connections exist until corrective action is taken. If necessary, water service should be discontinued for failure to test or maintain backflow prevention assemblies in a manner acceptable to the water purveyor. If it is found that the backflow prevention assemblies have been removed or bypassed or otherwise rendered ineffective, water service should be discontinued unless corrections are made immediately. Water service to such premises should not be restored until the customer has corrected or eliminated such conditions or defects to the satisfaction of the water purveyor.

Section 8. Protection of the community water supply often necessitates the installation and maintenance of approved backflow prevention assemblies at the water service connection. Any backflow prevention assemblies, required to protect the public water supply, should be installed at a location and in a manner approved by the water purveyor. The customer who needs cross-connection protection will bear the expense of providing backflow protection. The installation of all such backflow prevention assemblies should meet or exceed the minimum standards established by the Tennessee Department of Environment

and Conservation. A customer of the public water system should notify the water purveyor of any installations, repairs, changes, or proposed corrective action on protective assemblies. New installations or placements of a backflow device must obtain a backflow permit at the Consolidated Utility District office.

Backflow prevention assemblies are to be tested upon completion of installation. All backflow prevention assemblies must be tested on at least a 12-month basis. The installation of protective assemblies or correction of plumbing problems should not be considered complete or acceptable until the work has been inspected and tested by the water system or their approved representative. Any backflow assemblies taken out of service for cleaning and/or repairs should be tested when placed back into service. Field testing should be conducted in accordance with the procedures in Appendices D-G.

These testing procedures are to be followed in detail and must be performed by State certified personnel and approved by Consolidated Utility District. A copy of the test report must be received by the cross-connection department at Consolidated Utility District.



All assemblies should be installed so they will have safe, permanent access for testing and repair. Backflow prevention assemblies should be installed so they are not subject to flooding. If assembly is installed outside, an acceptable enclosure should also be installed. The enclosure should provide freeze and vandalism protection, plus allow for easy access to the device for testing and repair. The backflow assembly should be sized for adequate flow requirements.

All new units being installed in Tennessee for the protection of a public water system should be included on the latest listing of "Approved Backflow Prevention Assemblies" maintained by the University of Southern California Standards. This list is available through the Division of Water Supply or the Fleming Training Center. The contact numbers to receive an approved list are 615-532-9199 (Division of Water Supply) or 615-898-8090 (Fleming Training Center).

Section 9. That the potable water supply made available on the properties served by the public water supply shall be protected from possible contamination as specified herein. Any water outlet which could be used for potable or domestic purposes and which is not supplied by the potable system must be labeled in a conspicuous manner as:

WATER UNSAFE FOR DRINKING. The minimum acceptable sign shall have black letters, one inch (1) high, located on a red background.

Section 10. The requirements contained herein shall apply to all premises served by the Consolidated Utility District water system regardless of political subdivision boundaries and is hereby made a part of the conditions required to be met for the Consolidated Utility District to provide water service to any premises. Such action, being essential for the protection of the water distribution system against entrance of contamination which may render the water unsafe health-wise or otherwise undesirable, shall be enforced rigidly without regard to location of the premises relative to boundaries of any political subdivision.

Section 11. Whenever any person neglects or refuses to comply with any of the provisions of this policy, the General Manager or designated representative of Consolidated Utility District shall discontinue the public water supply service at any premises upon which there is found to be a cross-connection, auxiliary intake, by-pass or inter-connection, and service shall not be restored until such cross-connection, auxiliary intake, by-pass, or inter-connection has been discontinued.

PROPERTY OWNERS ON STEP SYSTEMS

Thousands of homes in Rutherford County are serviced by Septic Tank Effluent Pumping (STEP) Systems for wastewater disposal.

Knowing how to keep your STEP System in working order can help you prevent costly repairs and structural failures. The system uses gravity to push wastewater to the septic tank through your plumbing line. The STEP system pumps turn on every 1-2 days with normal water use.

As a property owner, it's important to know and label the circuit breaker in your home that provides power to your STEP pump. It's also helpful to know the location of your STEP control panel.

CUD is responsible for maintenance of your STEP system as part of the monthly sewer fee. Calling a plumber may not solve a problem with your system, and you'll likely be charged for a service call.

YOUR RESPONSIBILITIES FOR YOUR STEP SYSTEM

- If a power outage occurs, it is not necessary to call CUD. Your system is designed to work normally once power returns. Your tank also has capacity for approximately 24 hours of limited use in a power outage (toilets, sinks, showers). If your electric power provider cannot restore power within 24 hours, contact CUD at (615) 893-7225.
- It is CUD policy that your responsibility for the STEP system's disposal capability extends to the inlet "Tee" in your home's tank. The inlet tee is a vertical pipe attached to the horizontal pipe that drains the used water to the STEP tank.
- Call before you dig It's the law! Contact Tennessee One Call at 811 or (800) 351-1111 before you begin any large digging or excavation project. CUD technicians will visit your home to mark the lines (using spray paint or color-coded flags) to indicate underground utilities.

Helpful Ideas for Maintenance

- Wash clothes and dishes only when you have a full load. This will conserve water and reduce stress on your STEP system.
- If the alarm is activated, call Consolidated Utility District (615-893-7725). The noise will sound like a smoke alarm, and you can silence it by pushing the light directly above the "PUSHTO SILENCE" label on the front of the control panel. The tank has a reserve storage capacity of about 24 hours.
- Make sure all faucets are off when not in use.
- If you're adding a new structure or landscaping on your property, contact CUD to make sure the septic tank and service lines will not be affected.

Ways to Avoid System Failures

- Don't connect rain gutters or storm drains to your STEP system, and don't allow any surface water to enter.
- Never flush flammable or toxic liquids. Avoid flushing baby wipes, paper towels, rags, newspaper, cigarettes, coffee grounds, egg shells, sanitary napkins, condoms, or clumps of hair.
- Don't pour grease down the drain. Grease can cause a system failure.
- Don't dump recreational vehicle (RV) waste into the septic tank.
- Avoid placing non-biodegradable items into your garbage disposal.
- Don't dispose of water softener backwash in the septic tank. The backwash may prevent digestive processes that are part of how the system works.

LEGAL NOTICE REGARDING CUSTOMERS WHO RECEIVE SEWER SERVICES PROVIDED BY A SEPTIC TANK EFFLUENT PUMP "STEP" SYSTEM:

CONSOLIDATED UTILITY DISTRICT OF RUTHERFORD COUNTY, TENNESSEE (CUD) DOES NOT ASSUME, AND SPECIFICALLY DENIES ANY LIABILITY FOR, AND SHALL NOT PAY ANY SEWER SERVICE CUSTOMER CLAIM AS RELATES TO ANY INJURY TO PERSON, OR DAMAGES TO PROPERTY, OR OTHERWISE, COST, DIRECT OR INDIRECT, OF WHATEVER KIND OR NATURE WHATSOEVER CAUSED BY, OR ALLEGED TO HAVE BEEN CAUSED BY, OR ASSOCIATED WITH IN ANY MANNER, SEWAGE BACKUP, OR BLOCKAGE ONTO THE PROPERTY OF THE CUSTOMER AND/OR APPLICANT.

RETURNED CHECKS

A maximum charge for each returned check as allowed by the state.

OFFICE HOURS

Monday-Friday, 8:00 a.m. – 4:30 p.m.

BILL DUE DATE

Your bill will be due on the _____ of each month.

Note – Due dates will never fall on a weekend or holiday.

BOARD MEMBERS

Carter Woodruff President
Dr. Rosemary Owens, Vice-President
Craig Lynch, Secretary/Treasurer
Lynnisse Roehrich-Patrick, Commissioner
Trey Smith, Commissioner
Chip Pinion, Advisor
Allen Swader, Advisor
Dr. Robin Blackman, Advisor
Roger Goodson, General Manager

The CUD Board of Commissioners meets at 1:00 p.m. on the fourth
Tuesday of each month at utility's Administration Building
located at 709 New Salem Highway.

Members of the public are welcome to attend.



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Customer Service: (615) 893-7225