

News for Our Customers

The myCUD app is available for iPhone and Android on the iPhone App Store and the Google Play Store.

From Our General Manager ...

Here's something I never thought I'd say: It's been a snowy January in Middle Tennessee. That reminds me of two things. First, protect your pipes (as you'll see below). Second, every snowfall or rain shower brings CUD a fresh, providential shipment of raw materials from the skies above. I'm thankful for that in every season.



For the latest about what's happening with us every week, be sure to [like us at CUDRC](#) and [follow us on LinkedIn](#).

--Roger Goodson
General Manager

Freezing Pipes

The falling temperatures have produced some amazing snow days this winter -- which also means hard freezes for our ratepayers. And those cold days will be much tougher if your water pipes burst.



[We've got five simple steps](#) to take that will keep your water running smoothly.

Anatomy of a Leak Repair

When a main line breaks and it affects an entire neighborhood, it gets residents' attention. We race the clock as our crews first locate the exact area of the line break, then quickly work to repair it. We never sacrifice quality or safety for speed, however.



[There are four main steps to the process](#) and a number of real-time decisions and quick actions that turn utility work into an exercise in critical thinking.

We know this is a subject that matters to our ratepayers because our most popular post on Facebook in the past two years (it earned more than 6,000 views) carried a play-by-play of a main line repair.

Why STEP Systems Are Vital

As a resident of Rutherford County and a ratepayer of CUD, there's a high probability that your property sits atop limestone -- which can sometimes make water drainage more of a challenge than expected.



That's why many neighborhoods in the county are home to [STEP fields \(Septic Tank Effluent Pump\) for wastewater disposal](#). CUD manages recirculating sand filter treatment systems in 65 subdivisions with more than 7,300 STEP tanks in service. Not only do STEP fields enable development of residential properties, the sand filters boast a low cost of operations because of naturally occurring materials.

News From Our Board of Commissioners

In December 2021, [Board President John L. Batey, Jr.](#) retired from CUD's Board of Commissioners, where he had served since the 1980s. Mr. Batey's retirement created new opportunities for roles on our Board, which include the following:

[Hassel B. "Trey" Smith, III](#) transitions from his role as an Advisor to that of Commissioner. He is a

1989 graduate of Webb School in Bell Buckle, Tenn. and a 1995 graduate of Auburn University.

Trey has been employed by Tennessee Farmers' Cooperative in LaVergne for 26 years and is currently manager of the Ag Equipment USA and Petroleum Departments. He also serves as a Board member for Rutherford County Farm Bureau. Trey is a 2012 graduate of Leadership Rutherford.



Our Board of Commissioners officially elected **Dr. Robin Blackman** to serve as our newest Board Advisor beginning in January 2022. She is currently the Senior Program Executive Director of the HBCU C2 Initiative (an APPLE Incorporated funded program) for the National Center for SMART Technology Innovations at Tennessee State University in Nashville. In this position, she works with Historically Black Colleges and Universities across the country to introduce faculty and students to SMART Technology Innovations.



Dr. Blackman earned her Ph.D. from the University of Tennessee in Knoxville and her bachelor's and masters degrees from Middle Tennessee State University.

Honoring the Retirement of Our Board President

On January 5th, we held a special luncheon for the retirement of John L. Batey, Jr., the longtime president of the utility's Board of Commissioners. In addition to the event, the CUD Administration Building will be re-named in Mr. Batey's honor in recognition of his more than 30 years of service on the Board.



We thank [Murfreesboro Post](#) and [VIP Murfreesboro](#) for covering our luncheon, and we thank our guests for attending:

- Officials from the City of Murfreesboro
- Rutherford County Mayor Bill Ketron
- Members of the Rutherford County Commission

- Representative Mike Sparks
- Senator Dawn White
- Senator Shane Reeves
- Rutherford County Chamber of Commerce
- Officials from the Town of Smyrna
- Former CUD General Manager Bill Dunnill
- Members of CUD's Board of Commissioners