

News for Our Customers

The myCUD app is available for iPhone and Android on the iPhone App Store and the Google Play Store.

From Our General Manager ...

One of my greatest joys comes from watching our employees and staff succeed in their work and receive recognition as subject matter experts. One prime example is our Water Quality Report, which you'll see below. In addition, one of our department heads was recently interviewed for a podcast about cybersecurity for public utilities.



For the latest about what's happening with us every week, be sure to [like us at CUDRC](#) and [follow us on LinkedIn](#).

--Roger Goodson
General Manager

Our Annual Water Quality Report

Within the next 1-2 months, our annual Water Quality Report will be delivered in your monthly billing statement.

The biggest takeaway: Once again, your water supply has a clean bill of health. [The report is already online at our website](#), along with a quick reference guide about simple steps our ratepayers can take to protect infrastructure.



Capital Improvement Plan 2022-2023

What keeps the water moving? For a public utility, it's a three-part answer: people, infrastructure, and technology. Each year, [CUD develops its Capital Improvement Plan](#) to define the scope of its upgrades and maintenance efforts throughout the county.



Rutherford County continues to grow at a rapid pace (perhaps you've noticed the traffic), and the overall estimated cost of the projects listed in the article is \$36.7 million. Check out the list to see if your area is included.

A Temporary Change to Our Printed Billing Statements

Consolidated Utility District (CUD) recently learned that the largest provider of envelopes in the country is currently unable to source the paper for white envelopes because of supply chain issues.

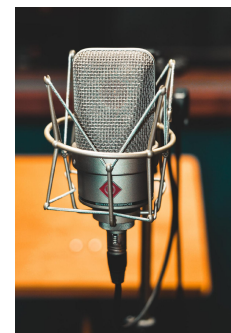


As a workaround, that provider has sourced Kraft recycled paper as a backup to ensure production. This brown paper envelope (see the image above) is recycled and will include the recycled logo. The manufacturer expects this to be a temporary solution, lasting for approximately two months.

Our current in-house supply of white envelopes should last about two weeks, based on print volume. At that point, processing will switch to the brown envelopes.

CUD on Two Podcasts

We want to give a big THANK YOU! to [Murfreesboro.com](#) and [Rutherford County Breaking News](#) for hosting [CUD on their podcast](#). During the program, we did a deep dive into questions submitted online by our ratepayers about how CUD works.



As an expert on cybersecurity, our Director of Information Technology was recently interviewed by the [Water Values podcast](#). The episode will be available either Tuesday, April 19 or Tuesday May 3rd. Download the program and listen to the steps CUD takes to protect ratepayers, as well as steps you can take to safeguard your personal data.

Earth Day 2022 in Rutherford County

On April 23rd, [Rutherford County celebrates its 21st annual Earth Day](#) around the Historic Rutherford County Courthouse.



This event is free and open to the public with family-oriented music, games, reading, gardening, and more than 25 booths for Rutherford County vendors and organizations. CUD will be represented at the event, and your knowledge of water could help you win a prize.

Notable Stats from the First Quarter of 2022

Much of our work falls into three categories: water quality, maintenance of infrastructure, and support of residential and commercial growth. That said, here are some key statistics related to CUD's efforts.

Water Treatment Plant

Gallons pumped

- January: 382.58 million
- February: 342.62 million
- March: 381.51 million



Total production costs per million gallons

- January: \$733.35
- February: \$729.79
- March: \$761.90

Maintenance

January

- New taps installed: 152
- Water leaks repaired: 35
- Yards repaired: 14
- Meter boxes replaced: 4



February

- New taps installed: 165
- Water leaks repaired: 31
- Yards repaired: 15
- Meter boxes replaced: 19

March

- New taps installed: 280
- Water leaks repaired: 46
- Yards repaired: 56
- Meter boxes replaced: 15

Information Technology

- Average daily emails processed (January): 3,550
- Average daily emails processed (February): 4,215
- Average daily emails processed (March): 4,511
- myCUD app downloads
 - Apple: 7,200
 - Android: 1,570
 - Total: 8,770

